



**Energy Saving Trust**

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# Low Emission Zone Support Fund

## Travel Better

### Terms and conditions (Businesses)

#### About you and business

1. Your business must have disposed of a LEZ non-compliant vehicle through the LEZ Support Fund for Businesses.
2. The fund is open to micro businesses including sole traders for the purchase of cargo and eCargo bikes to replace vehicles used for business purposes. Cargo and eCargo bikes purchased must be legal and roadworthy purpose built bikes capable of carrying the business goods/equipment.

#### Grant conditions

3. The grant is offered on a first come, first serve basis and is subject to available funding. Energy Saving Trust reserves the right to remove or amend this offer at any time.
4. Eligible grant items are cargo bikes or eCargo bikes only, bikes that are not built for cargo purposes, safety equipment, storage and insurance cannot be covered by the grant.
5. Items funded must be purchased from a bike retailer; purchases made through peer-to-peer sales, online marketplaces or auctions will not be funded.
6. A maximum grant of up to £1,000 is available per business.
7. Grant offers are valid for three months, unless stated otherwise. If not claimed by the deadline on your letter the funding will be withdrawn and reallocated to another applicant. Please notify us of any delays as soon as possible and we may be able to apply an extension upon review of your request.
8. Applicants must notify Energy Saving Trust of their acceptance of the grant within 14 days of the offer being made or by 27 February 2026, whichever occurs first, or no funds will be allocated. To formally accept the grant and secure funding a completed grant acceptance form must be submitted.
9. Your chosen item must be purchased and claimed by the grant expiry date or 14 March 2026, whichever occurs first.



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10. Funds will only be paid once the Grantee has purchased their Travel Better item and provided appropriate evidence in the form of a paid invoice/receipt and bank statement showing payment. Funds can only be reimbursed once spent by the applicant, no advance claims are possible.
11. This grant is only available to businesses intending to continue operating within the Low Emission Zones.
12. The Grantee must retain ownership of any equipment purchased for a minimum of 12 months from the date of receiving the grant payment. They must also commit to regular use of item and keeping any equipment in good working order.

## General

13. Terms and Conditions must be agreed to on application submission by the applicant themselves; any applications received by third parties on behalf of the applicant will be rejected.
14. Should applicants require a third party to communicate with Energy Saving Trust on their behalf, written confirmation must be submitted to [LEZfund@est.org.uk](mailto:LEZfund@est.org.uk) prior to the third party engaging with Energy Saving Trust. Energy Saving Trust retain the right to refuse any engagement with third parties where a conflict of interest is found.
15. Energy Saving Trust can only accept applications from one business under a single address. We will not accept applications from multiple businesses, partnerships or sole traders that share an address. If your business operates from a shared office or business premises, Energy Saving Trust will verify this before accepting an application.
16. All information you provide on the application and in any subsequent interactions with Energy Saving Trust must be correct and accurate. If you are unable to or subsequently fail to meet any of these criteria, your application will not be progressed.
17. If you are found to have breached any criteria after your grant has been paid, you will be required to repay the funding amount in full.
18. If any information provided in relation to this application is subsequently found to be untrue, inaccurate or incomplete, this may invalidate the entire application.
19. You must notify Energy Saving Trust at [LEZfund@est.org.uk](mailto:LEZfund@est.org.uk) without delay if at any time after this application is submitted there is any material change to any of this information, in particular to any information that would affect eligibility for any grant under the fund.
20. You must declare the full amount of any Minimal Financial Assistance subsidy or comparable types of subsidy that you, your business and its group companies have received from central or local government, regional development agencies, devolved administrations or business links in the three years prior to the date of this agreement including any outstanding applications for such subsidies. Energy Saving Trust must be reasonably satisfied that the sum of the previous subsidies taken together with all sums to

be taken into account in connection with this grant agreement does not exceed the £315,000 threshold set out in section 42(8) of the Subsidy Control Act 2022 (as that limit may be amended from time to time).

21. You must ensure that receipt of the grant monies will not be incompatible with any laws, regulations, rules and guidance applying in the UK and/or the UK's international obligations in relation to Minimal Financial Assistance subsidy (which place restrictions on the circumstances in which public funds may be granted to businesses or other organisations carrying out economic activities).
22. The information made available by the Energy Saving Trust on its website and elsewhere in relation to the grant fund and more generally in relation to vehicles is intended to act as a guide only, and accordingly the Energy Saving Trust cannot and does not accept any liability for any loss or damage that you may suffer as a result of using that information.
23. The Energy Saving Trust and/or the Scottish Government reserves the right, at its sole and absolute discretion and at any time, to change any of the eligibility requirements set out in this form and/or to introduce new or additional terms and conditions on giving notice to you.
24. Should the Scottish Government discontinue the grant fund, applicants who have received a formal written grant offer from the Energy Saving Trust will still be entitled to receive payment of the grant, assuming they still meet the eligibility requirement for the fund and the offer is in date.
25. The Energy Saving Trust reserves the right in consultation with the Scottish Government to suspend or reject grant applications at any time where a formal written grant offer has not been signed and returned, including where there are insufficient funds available to provide to all applicants.
26. The Energy Saving Trust reserves the right to reject any application for a grant and Energy Saving Trust's decision as to whether an applicant is eligible for a grant will be final. The Energy Saving Trust may seek further information to determine eligibility and you must provide this information within the specified time frame if you wish to continue with the application. Neither the Energy Saving Trust nor any of its officers, employees, agents or subcontractors shall be liable for any losses, damages or costs suffered by you which arise out of or in connection with the application process whether caused by the negligence of the Energy Saving Trust, any of the Energy Saving Trust's officers, employees, agents or subcontractors or otherwise.
27. The Energy Saving Trust reserves the right to and will at its sole discretion assess on a case by case basis applications that fall outside any of the eligibility requirements set out in this form. Such applications will be assessed on their merits, bearing in mind the intent of the Low Emission Zone Support fund.
28. The arrangements applicable to this Low Emission Zone Support Grant fund will be governed by and construed in accordance with the laws of Scotland and will be subject to the non-exclusive jurisdiction of the Scottish Courts.



29. Failure to meet terms and conditions will result in your offer being withdrawn.

## Data Protection

30. To monitor and administer the Low Emission Zone Support Fund, we need to process your personal data. This may include passing your data to Transport Scotland (an agency of the Scottish Government), Audit Scotland and other funding bodies who will process it solely for the purposes of administering and auditing this fund.
31. By submitting your application, you acknowledge and agree that we may make searches at fraud prevention agencies who will supply us with your personal data. We may also share your personal data with financial and other organisations involved in fraud prevention to protect ourselves and others from theft and fraud. If you give us false or inaccurate information and we suspect fraud, we will record this. We and other third parties may use this information if decisions are made about you or others at your address(es) on credit or credit-related services or motor, household, credit, life or any other insurance facilities. It may also be used for tracing and claims assessment.
32. Energy Saving Trust may contact you in the future to assess customer satisfaction, participation in case studies or carry out evaluation of the fund.
33. The Energy Saving Trust's full Privacy Policy is available <https://energysavingtrust.org.uk/privacy-policy/> or upon request from the Data Protection Officer.